



## **Return Policy**

### **All products must:**

1. Be received by Orangefish within 30 days of the original ship date to the customer.
2. Be in their original unused condition, with all tags and in their original packaging. We do reserve the right to determine if a returned item is in its unused condition.
3. Be insured and returned via Fed Ex, UPS or Canada Post with a tracking number. You are responsible for the shipping charges on all returns and exchanges. We do not accept any COD items.
4. All sale, special and clearance items are FINAL and cannot be returned or exchanged.
5. Orangefish is not responsible for any damage that may occur during the shipment of the product(s) you are returning. For your protection, you may wish to send your return by Regular Parcel Service (insured) and with signature confirmation. Please ensure you keep the receipt for postage and insurance.

We will gladly refund all original shipping charges for items being returned due to our error. Return shipping charges will be refunded for an item being returned due to our error, provided that Canada Post is used for the return shipping.